

Regence Life and Health Medicare Script™ Enhanced (PDP)  
Regence Life and Health Medicare Script™ (PDP)

Medicare Prescription Drug Plan

# 2010 Summary of Benefits

Regence Life and Health Insurance Company  
is an Independent Licensee of the  
Blue Cross and Blue Shield Association



**Regence**

*Life and Health Insurance Company*

## Summary of Benefits

# Section I

## Introduction to Summary of Benefits

### January 1, 2010 - December 31, 2010

Thank you for your interest in Regence Life and Health Medicare Script™ Enhanced (PDP) and Regence Life and Health Medicare Script™ (PDP). Our plans are offered by Regence Life and Health, a Medicare prescription drug plan that contracts with the Federal Government. This Summary of Benefits tells you some features of our plans. It doesn't list every drug we cover, every limitation or exclusion. To get a complete list of our benefits, please call Regence Life and Health Medicare Script (PDP) and ask for the Evidence of Coverage.

### You have choices in your Medicare prescription drug coverage.

As a Medicare beneficiary, you can choose from different Medicare prescription drug coverage options. One option is to get prescription drug coverage through a Medicare prescription drug plan, like Regence Life and Health Medicare Script Enhanced (PDP) and Regence Life and Health Medicare Script (PDP). Another option is to get your prescription drug coverage through a Medicare Advantage Plan that offers prescription drug coverage. You make the choice.

### How can I compare my options?

The charts in this booklet list some important drug benefits. You can use this Summary of Benefits to compare the benefits offered by Regence Life and Health Medicare Script (PDP) to the benefits offered by other Medicare prescription drug plans or Medicare Advantage Plans with prescription drug coverage.

### Where is Regence Life and Health Medicare Script (PDP) available?

The service area for this plan includes: Idaho and Utah. You must live in one of these areas to join this plan.

There is more than one plan listed in this Summary of Benefits. If you are enrolled in one plan and wish to switch to another plan, you may do so only during certain times of the year. Please call Customer Service for more information.

### Who is eligible to join?

You can join this plan if you are entitled to Medicare Part A and/or enrolled in Medicare Part B and live in the service area. If you are enrolled in an MA coordinated care (HMO or PPO) plan or an MA PFFS plan that includes Medicare prescription drugs, you may not enroll in a PDP unless you disenroll from the HMO, PPO or MA PFFS plan.

Enrollees in a private fee-for-service (PFFS) that does not provide Medicare prescription drug coverage, or an MA Medical Savings Account (MSA) plan may enroll in a PDP. Enrollees in an 1876 Cost plan may enroll in a PDP.

## Does my plan cover Medicare Part B or Part D drugs?

Regence Life and Health Medicare Script (PDP) does not cover drugs that are covered under Medicare Part B as prescribed and dispensed. Generally, we only cover drugs, vaccines, biological products, and medical supplies that are covered under the Medicare Prescription Drug Benefit (Part D) and that are on our formulary.

## Where can I get my prescriptions?

Regence Life and Health Medicare Script (PDP) has formed a network of pharmacies. You must use a network pharmacy to receive plan benefits. We will not pay for your prescriptions if you use an out-of-network pharmacy, except in certain cases.

The pharmacies in our network can change at any time. You can ask for a Pharmacy Directory or visit us at [www.regence.com/medicare/script](http://www.regence.com/medicare/script). Our customer service number is listed at the end of this introduction.

## What is a prescription drug formulary?

Regence Life and Health Medicare Script (PDP) uses a formulary. A formulary is a list of drugs covered by your plan to meet patient needs. We may periodically add, remove, or make changes to coverage limitations on certain drugs or change how much you pay for a drug. If we make any formulary change that limits our members' ability to fill their prescriptions, we will notify the affected enrollees before the change is made. We will send a formulary to you and you can see our complete formulary on our Web site [www.regence.com/medicare/script](http://www.regence.com/medicare/script).

If you are currently taking a drug that is not on our formulary or subject to additional requirements or limits, you may be able to get a temporary supply of the drug. You can contact us to request an exception or switch to an alternative drug listed on our formulary with your physician's help. Call us to see if you can get a temporary supply of the drug or for more details about our drug transition policy.

## What should I do if I have other insurance in addition to Medicare?

If you have a Medigap (Medicare Supplement) policy that includes prescription drug coverage, you must contact your Medigap Issuer to let them know that you have joined a Medicare prescription drug plan. If you decide to keep your current Medigap supplement policy, your Medigap Issuer will remove the prescription drug coverage portion from your Medigap policy. This will occur as of the effective date of your Medicare Prescription Drug Plan coverage. Your Issuer will adjust your premium. Call your Medigap Issuer for details.

If you or your spouse has, or is able to get, employer group coverage, you should talk to your employer to find out how your benefits will be affected if you join Regence Life and Health Medicare Script (PDP). Get this information before you decide to enroll in this plan.

## How can I get help with my prescription drug plan costs?

If you qualify for extra help with your Medicare prescription drug plan costs, your premium and costs at the pharmacy will be lower. When you join Regence Life and Health Medicare Script (PDP), Medicare will tell us how much extra help you are getting. Then we will let you know the amount you will pay. If you are not getting this extra help you can see if you qualify by calling 1-800-MEDICARE (1-800-633-4227). TTY/TDD users should call 1 (877) 486-2048.

## What are my protections in this plan?

All Medicare prescription drug plans agree to stay in the program for a full year at a time. Each year, the plans decide whether to continue for another year. Even if a Medicare prescription drug plan leaves the program, you will not lose Medicare prescription drug coverage. If a plan decides not to continue, it must send you a letter at least 60 days before your coverage will end. The letter will explain your options for Medicare prescription drug coverage in your area.

As a member of Regence Life and Health Medicare Script (PDP), you have the right to request a coverage determination, which includes the right to request an exception, the right to file an appeal if we deny coverage for a prescription drug, and the right to file a grievance. You have the right to request a coverage determination if you want us to cover a Part D drug that you believe should be covered. An exception is a type of coverage determination. You may ask us for an exception if you believe you need a drug that is not on our list of covered drugs or believe you should get a non-preferred drug at a lower out-of-pocket cost. You can also ask for an exception to cost utilization rules, such as a limit on the quantity of a drug. If you think you need an exception, you should contact us before you try to fill your prescription at a pharmacy. Your doctor must provide a statement to support your exception request. If we deny coverage for your prescription drug(s), you have the right to appeal and ask us to review our decision. Finally, you have the right to file a grievance if you have any type of problem with us or one of our network pharmacies that does not involve coverage for a prescription drug. If your problem involves quality of care, you also have the right to file a grievance with the Quality Improvement Organization (QIO) for your state.

For Idaho:  
Qualis Health  
1 (877) 290-4346

For Utah:  
Health Insight  
1 (800) 748-6773

## What is a Medication Therapy Management (MTM) Program?

A Medication Therapy Management (MTM) Program is a free service we may offer. You may be invited to participate in a program designed for your specific health and pharmacy needs. You may decide not to participate but it is recommended that you take full advantage of this covered service if you are selected. Contact Regence Life and Health Medicare Script (PDP) for more details.

## Plan ratings

The Medicare program rates how well plans perform in different categories (for example, detecting and preventing illness, ratings from patients and customer service). If you have access to the web, you may use the web tools on [www.medicare.gov](http://www.medicare.gov) and select “Compare Medicare Prescription Drug Plans” or “Compare Health Plans and Medigap Policies in Your Area” to compare the plan ratings for Medicare plans in your area. You can also call us directly at 1 (800) 541-8981 to obtain a copy of the plan ratings for this plan. TTY users call 711.

## Please call Regence Life and Health for more information about Regence Life and Health Medicare Script (PDP).

Visit us at [www.regence.com/medicare/script](http://www.regence.com/medicare/script) or, call us:

Customer Service Hours:

Sunday, Monday, Tuesday, Wednesday, Thursday, Friday, Saturday  
8 a.m. – 8 p.m. Pacific time

Current members should call 1 (800) 541-8981.  
(TTY/TDD 711)

Prospective members should call 1-888-REGENCE (1-888-734-3623).  
(TTY/TDD 711)

Current members should call locally 1 (800) 541-8981.  
(TTY/TDD 711)

Prospective members should call locally 1-888-REGENCE (1-888-734-3623).  
(TTY/TDD 711)

For more information about Medicare, please call Medicare  
at 1-800-MEDICARE (1-800-633-4227).

TTY users should call 1 (877) 486-2048. You can call  
24 hours a day, 7 days a week. Or, visit [www.medicare.gov](http://www.medicare.gov) on the Web.

If you have special needs, this document may be available in other formats.

If you have any questions about this plan's benefits or costs, please contact Regence Life and Health (RLH) for details.

## Section II – Summary of Benefits

Benefit	Original Medicare	RLH Medicare Script Enhanced (PDP)	RLH Medicare Script (PDP)
<p><b>Prescription Drugs</b></p>	<p>Most drugs are not covered under Original Medicare. You can add prescription drug coverage to Original Medicare by joining a Medicare Prescription Drug plan, or you can get all your Medicare coverage, including prescription drug coverage, by joining a Medicare Advantage Plan or a Medicare Cost Plan that offers prescription drug coverage.</p>	<p><b>Drugs covered under Medicare Part D General</b></p> <p>This plan uses a formulary. The plan will send you the formulary. You can also see the formulary at <a href="http://www.regence.com/medicare/script">www.regence.com/medicare/script</a> on the Web.</p> <p>Different out-of-pocket costs may apply for people who</p> <ul style="list-style-type: none"> <li>– have limited incomes,</li> <li>– live in long term care facilities, or</li> <li>– have access to Indian/Tribal/Urban (Indian Health Service).</li> </ul> <p>\$94.50 monthly premium</p> <p>The plan offers national in-network prescription coverage (i.e., this would include 50 states and D.C.). This means that you will pay the same cost-sharing amount for your prescription drugs if you get them at an in-network pharmacy outside of the plan's service area (for instance when you travel).</p> <p>Total yearly drug costs are the total drug costs paid by both you and the plan.</p> <p>Some drugs have quantity limits.</p> <p>Your provider must get prior authorization from RLH Medicare Script Enhanced (PDP) for certain drugs.</p>	<p><b>Drugs covered under Medicare Part D General</b></p> <p>This plan uses a formulary. The plan will send you the formulary. You can also see the formulary at <a href="http://www.regence.com/medicare/script">www.regence.com/medicare/script</a> on the Web.</p> <p>Different out-of-pocket costs may apply for people who</p> <ul style="list-style-type: none"> <li>– have limited incomes,</li> <li>– live in long term care facilities, or</li> <li>– have access to Indian/Tribal/Urban (Indian Health Service).</li> </ul> <p>\$76.50 monthly premium</p> <p>The plan offers national in-network prescription coverage (i.e., this would include 50 states and D.C.). This means that you will pay the same cost-sharing amount for your prescription drugs if you get them at an in-network pharmacy outside of the plan's service area (for instance when you travel).</p> <p>Total yearly drug costs are the total drug costs paid by both you and the plan.</p> <p>Some drugs have quantity limits.</p> <p>Your provider must get prior authorization from RLH Medicare Script (PDP) for certain drugs.</p>

## Section II – Summary of Benefits *(continued)*

Benefit	Original Medicare	RLH Medicare Script Enhanced (PDP)	RLH Medicare Script (PDP)
<b>Prescription Drugs</b> <i>(continued)</i>		<p>You must go to certain pharmacies for a very limited number of drugs, due to special handling, provider coordination, or patient education requirements for these drugs that cannot be met by most pharmacies in your network. These drugs are listed on the plan’s Web site, formulary, and printed materials, as well as on the Medicare Prescription Drug Plan Finder on <b>Medicare.gov</b>.</p> <p>If the actual cost of a drug is less than the normal cost-sharing amount for that drug, you will pay the actual cost, not the higher cost-sharing amount.</p> <p>You pay \$0 the first time you fill a prescription for certain drugs. These drugs will be listed as “free first fill” on the plan’s Web site, formulary, printed materials, and on the Medicare Prescription Drug Plan Finder on <b>Medicare.gov</b>.</p> <p>If you request a formulary exception for a drug and RLH Medicare Script Enhanced (PDP) approves the exception, you will pay Non-Preferred Brand cost-sharing for that drug.</p>	<p>You must go to certain pharmacies for a very limited number of drugs, due to special handling, provider coordination, or patient education requirements for these drugs that cannot be met by most pharmacies in your network. These drugs are listed on the plan’s Web site, formulary, and printed materials, as well as on the Medicare Prescription Drug Plan Finder on <b>Medicare.gov</b>.</p> <p>If the actual cost of a drug is less than the normal cost-sharing amount for that drug, you will pay the actual cost, not the higher cost-sharing amount.</p> <p>You pay \$0 the first time you fill a prescription for certain drugs. These drugs will be listed as “free first fill” on the plan’s Web site, formulary, printed materials, and on the Medicare Prescription Drug Plan Finder on <b>Medicare.gov</b>.</p> <p>If you request a formulary exception for a drug and RLH Medicare Script (PDP) approves the exception, you will pay Non-Preferred Brand cost-sharing for that drug.</p>
		<b>In-Network</b> \$100 yearly deductible	<b>In-Network</b> \$200 deductible
		<b>Initial Coverage</b> After you pay your yearly deductible, you pay the following until total yearly drug costs reach \$2,830:	<b>Initial Coverage</b> After you pay your yearly deductible, you pay the following until total yearly drug costs reach \$2,830:
		<b>Retail Pharmacy Generic</b>  - \$4 copay for a one-month (30-day) supply of drugs in this tier  - \$12 copay for a three-month (90-day) supply of drugs in this tier	<b>Retail Pharmacy Generic</b>  - \$4 copay for a one-month (30-day) supply of drugs in this tier  - \$12 copay for a three-month (90-day) supply of drugs in this tier

## Section II – Summary of Benefits *(continued)*

Benefit	Original Medicare	RLH Medicare Script Enhanced (PDP)	RLH Medicare Script (PDP)
<b>Prescription Drugs</b> <i>(continued)</i>		<p><b>Preferred Brand</b></p> <ul style="list-style-type: none"> <li>- \$30 copay for a one-month (30-day) supply of drugs in this tier</li> <li>- \$90 copay for a three-month (90-day) supply of drugs in this tier</li> </ul> <p><b>Non-Preferred Brand</b></p> <ul style="list-style-type: none"> <li>- \$56 copay for a one-month (30-day) supply of drugs in this tier</li> <li>- \$168 copay for a three-month (90-day) supply of drugs in this tier</li> </ul> <p><b>Miscellaneous Injectables</b></p> <ul style="list-style-type: none"> <li>- 30% coinsurance for a one-month (30-day) supply of drugs in this tier</li> </ul> <p><b>Specialty</b></p> <ul style="list-style-type: none"> <li>- 30% coinsurance for a one-month (30-day) supply of drugs in this tier</li> </ul>	<p><b>Preferred Brand</b></p> <ul style="list-style-type: none"> <li>- \$30 copay for a one-month (30-day) supply of drugs in this tier</li> <li>- \$90 copay for a three-month (90-day) supply of drugs in this tier</li> </ul> <p><b>Non-Preferred Brand</b></p> <ul style="list-style-type: none"> <li>- \$61 copay for a one-month (30-day) supply of drugs in this tier</li> <li>- \$183 copay for a three-month (90-day) supply of drugs in this tier</li> </ul> <p><b>Miscellaneous Injectables</b></p> <ul style="list-style-type: none"> <li>- 27% coinsurance for a one-month (30-day) supply of drugs in this tier</li> </ul> <p><b>Specialty</b></p> <ul style="list-style-type: none"> <li>- 27% coinsurance for a one-month (30-day) supply of drugs in this tier</li> </ul>
		<p><b>Long Term Care Pharmacy Generic</b></p> <ul style="list-style-type: none"> <li>- \$4 copay for a one-month (31-day) supply of drugs in this tier</li> </ul> <p><b>Preferred Brand</b></p> <ul style="list-style-type: none"> <li>- \$30 copay for a one-month (31-day) supply of drugs in this tier</li> </ul> <p><b>Non-Preferred Brand</b></p> <ul style="list-style-type: none"> <li>- \$56 copay for a one-month (31-day) supply of drugs in this tier</li> </ul> <p><b>Miscellaneous Injectables</b></p> <ul style="list-style-type: none"> <li>- 30% coinsurance for a one-month (31-day) supply of drugs in this tier</li> </ul>	<p><b>Long Term Care Pharmacy Generic</b></p> <ul style="list-style-type: none"> <li>- \$4 copay for a one-month (31-day) supply of drugs in this tier</li> </ul> <p><b>Preferred Brand</b></p> <ul style="list-style-type: none"> <li>- \$30 copay for a one-month (31-day) supply of drugs in this tier</li> </ul> <p><b>Non-Preferred Brand</b></p> <ul style="list-style-type: none"> <li>- \$61 copay for a one-month (31-day) supply of drugs in this tier</li> </ul> <p><b>Miscellaneous Injectables</b></p> <ul style="list-style-type: none"> <li>- 27% coinsurance for a one-month (31-day) supply of drugs in this tier</li> </ul>

## Section II – Summary of Benefits *(continued)*

Benefit	Original Medicare	RLH Medicare Script Enhanced (PDP)	RLH Medicare Script (PDP)
<b>Prescription Drugs</b> <i>(continued)</i>		<b>Specialty</b> - 30% coinsurance for a one-month (31-day) supply of drugs in this tier	<b>Specialty</b> - 27% coinsurance for a one-month (31-day) supply of drugs in this tier
		<b>Mail Order Generic</b> - \$4 copay for a one-month (30-day) supply of drugs in this tier - \$12 copay for a three-month (90-day) supply of drugs in this tier  <b>Preferred Brand</b> - \$30 copay for a one-month (30-day) supply of drugs in this tier - \$90 copay for a three-month (90-day) supply of drugs in this tier  <b>Non-Preferred Brand</b> - \$56 copay for a one-month (30-day) supply of drugs in this tier - \$168 copay for a three-month (90-day) supply of drugs in this tier  <b>Miscellaneous Injectables</b> - 30% coinsurance for a one-month (30-day) supply of drugs in this tier  <b>Specialty</b> - 30% coinsurance for a one-month (30-day) supply of drugs in this tier	<b>Mail Order Generic</b> - \$4 copay for a one-month (30-day) supply of drugs in this tier - \$12 copay for a three-month (90-day) supply of drugs in this tier  <b>Preferred Brand</b> - \$30 copay for a one-month (30-day) supply of drugs in this tier - \$90 copay for a three-month (90-day) supply of drugs in this tier  <b>Non-Preferred Brand</b> - \$61 copay for a one-month (30-day) supply of drugs in this tier - \$183 copay for a three-month (90-day) supply of drugs in this tier  <b>Miscellaneous Injectables</b> - 27% coinsurance for a one-month (30-day) supply of drugs in this tier  <b>Specialty</b> - 27% coinsurance for a one-month (30-day) supply of drugs in this tier

## Section II – Summary of Benefits *(continued)*

Benefit	Original Medicare	RLH Medicare Script Enhanced (PDP)	RLH Medicare Script (PDP)
<b>Prescription Drugs</b> <i>(continued)</i>		<p><b>Coverage Gap</b></p> <p>The plan covers many generics (65%–99% of formulary generic drugs) through the coverage gap.</p> <p>You pay the following:</p> <p><b>Retail Pharmacy Generic</b></p> <ul style="list-style-type: none"> <li>- \$4 copay for a one-month (30-day) supply of all drugs covered in this tier</li> <li>- \$12 copay for a three-month (90-day) supply of all drugs covered in this tier</li> </ul> <p><b>Long Term Care Pharmacy Generic</b></p> <ul style="list-style-type: none"> <li>- \$4 copay for a one-month (31-day) supply of all drugs covered in this tier</li> </ul> <p><b>Mail Order Generic</b></p> <ul style="list-style-type: none"> <li>- \$4 copay for a one-month (30-day) supply of all drugs covered in this tier</li> <li>- \$12 copay for a three-month (90-day) supply of all drugs covered in this tier</li> </ul> <p>For all other covered drugs, after your total yearly drug costs reach \$2,830, you pay 100% until your yearly out-of-pocket drug costs reach \$4,550.</p>	<p><b>Coverage Gap</b></p> <p>After your total yearly drug costs reach \$2,830, you pay 100% until your yearly out-of-pocket drug costs reach \$4,550.</p>

## Section II – Summary of Benefits *(continued)*

Benefit	Original Medicare	RLH Medicare Script Enhanced (PDP)	RLH Medicare Script (PDP)
<b>Prescription Drugs</b> <i>(continued)</i>		<p><b>Catastrophic Coverage</b></p> <p>After your yearly out-of-pocket drug costs reach \$4,550, you pay the greater of:</p> <ul style="list-style-type: none"> <li>- A \$2.50 copay for generic (including brand drugs treated as generic) and a \$6.30 copay for all other drugs, or</li> <li>- 5% coinsurance.</li> </ul>	<p><b>Catastrophic Coverage</b></p> <p>After your yearly out-of-pocket drug costs reach \$4,550, you pay the greater of:</p> <ul style="list-style-type: none"> <li>- A \$2.50 copay for generic (including brand drugs treated as generic) and a \$6.30 copay for all other drugs, or</li> <li>- 5% coinsurance.</li> </ul>
		<p><b>Out-of-Network</b></p> <p>Plan drugs may be covered in special circumstances, for instance, illness while traveling outside of the plan’s service area where there is no network pharmacy. You may have to pay more than your normal cost-sharing amount if you get your drugs at an out-of-network pharmacy. In addition, you will likely have to pay the pharmacy’s full charge for the drug and submit documentation to receive reimbursement from RLH Medicare Script Enhanced (PDP).</p> <p><b>Out-of-Network Initial Coverage</b></p> <p>After you pay your yearly deductible, you will be reimbursed up to the full cost of the drug minus the following for drugs purchased out-of-network until total yearly drug costs reach \$2,830:</p> <p><b>Generic</b></p> <ul style="list-style-type: none"> <li>- \$4 copay for a one-month (30-day) supply of drugs in this tier</li> </ul>	<p><b>Out-of-Network</b></p> <p>Plan drugs may be covered in special circumstances, for instance, illness while traveling outside of the plan’s service area where there is no network pharmacy. You may have to pay more than your normal cost-sharing amount if you get your drugs at an out-of-network pharmacy. In addition, you will likely have to pay the pharmacy’s full charge for the drug and submit documentation to receive reimbursement from RLH Medicare Script (PDP).</p> <p><b>Out-of-Network Initial Coverage</b></p> <p>After you pay your yearly deductible, you will be reimbursed up to the full cost of the drug minus the following for drugs purchased out-of-network until total yearly drug costs reach \$2,830:</p> <p><b>Generic</b></p> <ul style="list-style-type: none"> <li>- \$4 copay for a one-month (30-day) supply of drugs in this tier</li> </ul>

## Section II – Summary of Benefits *(continued)*

Benefit	Original Medicare	RLH Medicare Script Enhanced (PDP)	RLH Medicare Script (PDP)
<b>Prescription Drugs</b> <i>(continued)</i>		<p><b>Preferred Brand</b></p> <ul style="list-style-type: none"> <li>- \$30 copay for a one-month (30-day) supply of drugs in this tier</li> </ul> <p><b>Non-Preferred Brand</b></p> <ul style="list-style-type: none"> <li>- \$56 copay for a one-month (30-day) supply of drugs in this tier</li> </ul> <p><b>Miscellaneous Injectables</b></p> <ul style="list-style-type: none"> <li>- 30% coinsurance for a one-month (30-day) supply of drugs in this tier</li> </ul> <p><b>Specialty</b></p> <ul style="list-style-type: none"> <li>- 30% coinsurance for a one-month (30-day) supply of drugs in this tier</li> </ul>	<p><b>Preferred Brand</b></p> <ul style="list-style-type: none"> <li>- \$30 copay for a one-month (30-day) supply of drugs in this tier</li> </ul> <p><b>Non-Preferred Brand</b></p> <ul style="list-style-type: none"> <li>- \$61 copay for a one-month (30-day) supply of drugs in this tier</li> </ul> <p><b>Miscellaneous Injectables</b></p> <ul style="list-style-type: none"> <li>- 27% coinsurance for a one-month (30-day) supply of drugs in this tier</li> </ul> <p><b>Specialty</b></p> <ul style="list-style-type: none"> <li>- 27% coinsurance for a one-month (30-day) supply of drugs in this tier</li> </ul>
		<p><b>Out-of-Network Coverage Gap</b></p> <p>You will be reimbursed for these drugs purchased out-of-network up to the full cost of the drug minus the following:</p> <p><b>Generic</b></p> <ul style="list-style-type: none"> <li>- \$4 copay for a one-month (30-day) supply of all drugs covered in this tier</li> </ul> <p><b>Preferred Brand</b></p> <ul style="list-style-type: none"> <li>- After your total yearly drug costs reach \$2,830, you pay 100% of the pharmacy's full charge for drugs purchased out-of-network until your yearly out-of-pocket drug costs reach \$4,550. You will not be reimbursed by RLH Medicare Script Enhanced (PDP) for out-of-network purchases when you are in the coverage gap. However, you should still submit documentation to RLH Medicare Script Enhanced (PDP) so we can add the amounts you spent out-of-network to your total out-of-pocket costs for the year.</li> </ul>	<p><b>Out-of-Network Coverage Gap</b></p> <p>After your total yearly drug costs reach \$2,830, you pay 100% of the pharmacy's full charge for drugs purchased out-of-network until your yearly out-of-pocket drug costs reach \$4,550. You will not be reimbursed by RLH Medicare Script (PDP) for out-of-network purchases when you are in the coverage gap. However, you should still submit documentation to RLH Medicare Script (PDP) so we can add the amounts you spent out-of-network to your total out-of-pocket costs for the year.</p>

## Section II – Summary of Benefits *(continued)*

Benefit	Original Medicare	RLH Medicare Script Enhanced (PDP)	RLH Medicare Script (PDP)
<p><b>Prescription Drugs</b> <i>(continued)</i></p>		<p><b>Non-Preferred Brand</b></p> <p>- After your total yearly drug costs reach \$2,830, you pay 100% of the pharmacy’s full charge for drugs purchased out-of-network until your yearly out-of-pocket drug costs reach \$4,550. You will not be reimbursed by RLH Medicare Script Enhanced (PDP) for out-of-network purchases when you are in the coverage gap. However, you should still submit documentation to RLH Medicare Script Enhanced (PDP) so we can add the amounts you spent out-of-network to your total out-of-pocket costs for the year.</p> <p><b>Miscellaneous Injectables</b></p> <p>- After your total yearly drug costs reach \$2,830, you pay 100% of the pharmacy’s full charge for drugs purchased out-of-network until your yearly out-of-pocket drug costs reach \$4,550. You will not be reimbursed by RLH Medicare Script Enhanced (PDP) for out-of-network purchases when you are in the coverage gap. However, you should still submit documentation to RLH Medicare Script Enhanced (PDP) so we can add the amounts you spent out-of-network to your total out-of-pocket costs for the year.</p>	

## Section II – Summary of Benefits *(continued)*

Benefit	Original Medicare	RLH Medicare Script Enhanced (PDP)	RLH Medicare Script (PDP)
<b>Prescription Drugs</b> <i>(continued)</i>		<b>Specialty</b>  - After your total yearly drug costs reach \$2,830, you pay 100% of the pharmacy’s full charge for drugs purchased out-of-network until your yearly out-of-pocket drug costs reach \$4,550. You will not be reimbursed by RLH Medicare Script Enhanced (PDP) for out-of-network purchases when you are in the coverage gap. However, you should still submit documentation to RLH Medicare Script Enhanced (PDP) so we can add the amounts you spent out-of-network to your total out-of-pocket costs for the year.	
		<b>Out-of-Network Catastrophic Coverage</b>  After your yearly out-of-pocket drug costs reach \$4,550, you will be reimbursed for drugs purchased out-of-network up to the full cost of the drug minus the following:  - A \$2.50 copay for generic (including brand drugs treated as generic) and a \$6.30 copay for all other drugs, or  - 5% coinsurance.	<b>Out-of-Network Catastrophic Coverage</b>  After your yearly out-of-pocket drug costs reach \$4,550, you will be reimbursed for drugs purchased out-of-network up to the full cost of the drug minus the following:  - A \$2.50 copay for generic (including brand drugs treated as generic) and a \$6.30 copay for all other drugs, or  - 5% coinsurance.

## Section III

### Understanding your benefits

This Summary of Benefits is an important brochure for explaining coverage options, so the content is regulated by the Centers for Medicare and Medicaid Services (CMS). This Section has been developed to provide more insight and information on the descriptions in the tables starting on page 5 of this brochure. Please be sure to read the tables carefully to understand your coverage options.

### What prescriptions are covered on Part D?

Regence Life and Health Medicare Script Enhanced (PDP) and Regence Life and Health Medicare Script (PDP) use a formulary, which is a list of most Medicare Part D-approved drugs. Preferred drugs are recommended based on the scientific evaluation of their safety, effectiveness, value and impact on health outcomes. Plan formularies differ, so you'll want to check the formulary for your prescription medications.

Please also note that Regence Life and Health Medicare Script Enhanced (PDP) and Regence Life and Health Medicare Script (PDP) do not cover Medicare Part B prescription drugs.

### Check your Information Brochure

Our Information Brochure will help answer many of your questions. You'll discover how our pharmacy benefit works, learn what medications are least expensive for you, and review highlights about the prescription drug plan, how to fill your prescriptions and even a glossary of terms. You may request it (if you don't have one already) by calling us at the number listed on page 16.

## Coinsurance and copay amounts

	RLH Medicare Script Enhanced (PDP)	RLH Medicare Script (PDP)
<b>Deductible</b>	\$100	\$200
Tier 1: Copay for generic medications	\$4	\$4
Tier 2: Copay for preferred brand-name medication	\$30	\$30
Tier 3: Copay for non-preferred brand-name medications	\$56	\$61
Tier 4*: Coinsurance for miscellaneous injectables	30%	27%
Tier 5*: Coinsurance for specialty medications	30%	27%

*\*Tiers 4 and 5 products are limited to a 30-day supply and may contain generic products. Deductibles, copays and coinsurance amounts are based on a 30-day supply of medications (31-day supply for long-term care) and are effective Jan. 1, 2010 through Dec. 31, 2010.*

**Copays and coinsurance listed above are applicable until your total annual drug costs reach \$2,830. Both your out-of-pocket costs and money your plan pays for your medications count toward that \$2,830 limit.**

After your total annual drug costs reach \$2,830, you pay 100% of your prescription drug costs on the Regence Life and Health Medicare Script (PDP) plan. If you have the Regence Life and Health Medicare Script Enhanced (PDP) plan, you pay the copay per prescription for each 30-day supply for Tier 1 generics or 100% for all other covered medications.

After your total annual out-of-pocket drug costs reach \$4,550, you pay the greater of:

- \$2.50 for generic drugs (including brand-name drugs treated as generic) and \$6.30 for all other covered drugs, or
- 5% coinsurance

**Whether you want to talk to someone or do your own research, there are lots of resources available. We have highly trained experts who are easy to reach and talk to.**

### **Regence Life and Health**

Call us weekdays, between 8 a.m. and 5 p.m., Pacific time

For more information, call:

Toll-free: 1-888-REGENCE (1-888-734-3623)

TTY users should call 711

Many resources, including product details and forms, are also available on our Web site: **[www.regence.com/medicare/script](http://www.regence.com/medicare/script)**

### **Medicare**

You can reach Medicare experts 24 hours a day, seven days a week at:

Toll-free: 1-800-MEDICARE

(1-800-633-4227)

TTY/TDD users should call 1 (877) 486-2048

Or visit:

General Medical info: **[www.medicare.gov](http://www.medicare.gov)**

Part D: **[www.medicare.gov/pdphome.asp](http://www.medicare.gov/pdphome.asp)**

You can also find helpful information in the *Medicare and You* handbook, produced by the federal government: **[www.medicare.gov/spotlights.asp#medicare2009](http://www.medicare.gov/spotlights.asp#medicare2009)**



**Regence Life and Health Medicare Script Enhanced (PDP)  
Regence Life and Health Medicare Script (PDP)**

For more information, call 8 a.m. to 5 p.m.,  
Pacific time, Monday through Friday, toll-free:  
**1-888-REGENCE (1-888-734-3623)**

**You can also call Regence Life and Health  
Customer Service at:  
1 (800) 541-8981 TTY: 711**

**FROM November 15 through March 1:  
HOURS 8 a.m. to 8 p.m., seven days a week**

**AFTER March 1:  
HOURS 8 a.m. to 8 p.m., Monday through Friday**  
Please leave a message on Saturdays, Sundays and  
holidays, and we will return your call on the next business day.

**P.O. Box 12625  
Salem, OR 97309-0625**

**[www.regence.com/medicare/script](http://www.regence.com/medicare/script)**

