Medication Therapy Management Program

Better therapeutic outcomes for members with multiple conditions

Our Medication Therapy Management Program (MTMP) is focused on improving therapeutic outcomes for Medicare Part D members. To qualify for MTMP, a member must meet all of the following criteria:

- Members must have filled eight or more chronic Part D medications; and
- Members must have at least two of the following chronic conditions — Asthma, Chronic Obstructive Pulmonary Disease (COPD), Congestive Heart Failure (CHF), Depression, Diabetes, Dyslipidemia, HIV/AIDS, Hypertension, Osteoporosis, and Rheumatoid Arthritis; and
- Members must be likely to incur annual costs of $3,919 for all covered chronic Part D medications.

The success of our MTMP is built upon our proven experience using a wide range of services designed to help members with multiple conditions by:

- Ensuring they take their medications correctly
- Improving medication adherence
- Detecting potentially harmful medication uses or combinations of medications
- Educating members and health care providers

Our programs are evidence-based and can integrate both pharmacy and medical data, when available, and are built upon multiple measures that demonstrate positive clinical outcomes for members like you. Pharmacists, physicians and PhDs develop, manage and evaluate the programs for effectiveness.

One-on-one consultations between our clinicians and members are also an important part of our MTMP. Such consultations ensure that members are taking their medications as prescribed by their health care provider.

Comprehensive Medication Review (CMR)

The Centers for Medicare & Medicaid Services (CMS) requires all Part D sponsors to offer an interactive, person-to-person comprehensive medication review (CMR) to all MTM-eligible members as part of MTMP. If you meet the criteria outlined above, you will receive an MTMP Enrollment Mailer or phone call offering our CMR services. A CMR is a review of a member’s medications (including prescription, over-the-counter (OTC), herbal therapies and dietary supplements), which is intended to aid in assessing medication therapy as well as optimizing outcomes. Also, MTM-eligible members will be included in quarterly targeted medication review (TMR) programs that assess medication profiles for duplicate therapy or drug-disease interaction in which members’ prescribers may receive a member-specific report.

The CMR includes three components:

1. Review of medications to assess medication use and identify medication-related problems. This may be conducted person-to-person or "behind the scenes" by a qualified provider and/or using computerized, clinical algorithms.
2. An interactive, person-to-person consultation performed by a qualified provider at least annually to all MTM-eligible members.

3. An individualized, written summary of the consultation for the member, including but not limited to, a personal medication list (PML), reconciled medication list, action plan, and recommendations for monitoring, education, or self-management.

View or download a copy of the MAP.

View or download a copy of the PML.

Contact your health plan at the number listed on the back of your ID card for more information about our MTMP. If you have any questions about the MTM program, please call the MTM Department at 1-855-356-3212. (TTY users dial 711), Monday - Friday, 7 am to 7 pm MST.

These programs are provided at no additional cost as part of your coverage and are not considered a benefit.
PERSONAL MEDICATION LIST FOR

This medication list was made for you after we talked. We also used information from patient claim data both prescription and medical, patient self-reported data including medications and directions for use, and prescriber feedback data.

- Use blank rows to add new medications. Then fill in the dates you started using them.
- Cross out medications when you no longer use them. Then write the date and why you stopped using them.
- Ask your doctors, pharmacists, and other healthcare providers in your care team to update this list at every visit.

If you go to the hospital or emergency room, take this list with you. Share this with your family or caregivers too.

DATE PREPARED:

Allergies or side effects:

Keep this list up-to-date with:
- prescription medications
- over the counter drugs
- herbals
- vitamins
- minerals
# PERSONAL MEDICATION LIST FOR

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**Other Information:**

If you have any questions about your medication list, call OptumRx® MTM, 1-866-352-5305, Monday through Friday 8am to 8pm CST.
**MEDICATION ACTION PLAN FOR**

This action plan will help you get the best results from your medications if you:

1. Read “What we talked about.”
2. Take the steps listed in the “What I need to do” boxes.
3. Fill in “What I did and when I did it.”
4. Fill in “My follow-up plan” and “Questions I want to ask.”

Have this action plan with you when you talk with your doctors, pharmacists, and other healthcare providers in your care team. Share this with your family or caregivers too.

**DATE PREPARED:**

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**My follow-up plan** (add notes about next steps):

**Questions I want to ask** (include topics about medications or therapy):

If you have any questions about your action plan, call OptumRx® MTM, 1-866-352-5305, Monday through Friday 8am to 8pm CST.