



Did You Know?

Medical transport services are sometimes necessary, but be **aware** that some ambulance companies are inappropriately billing Medicare billions of dollars each year. These suspect medical transport companies may bill for services that you may not have received; such as oxygen, cardiac monitoring, and more. If you suspect a medical transport company has committed fraud, you must report the matter in order to protect yourself and your healthcare benefits.

- ❖ Basic and Advanced Life Support, BLS and ALS, include oxygen, cardiac monitoring and more. If your bill shows BLS or ALS but you did not receive these services - report it!

**To discuss benefits, coverage or claims
payment concerns, contact
Customer Service at:**

PPO/PDP 1-800-541-8981 HMO 1-855-522-8896

**To report suspected fraud, call:
1-877-7SAFERX (1-877-772-3379)**

Do Your Part

You can protect your identity and your benefits

- ❖ Never give out your Social Security, Medicare, health plan numbers or banking information to someone that you don't know.
- ❖ Carefully review your plan statement to ensure that all of the information is correct.
- ❖ Know that free services DO NOT require you to give your plan or Medicare number to anyone.
- ❖ Share this information with your friends.

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