

## Did You Know?

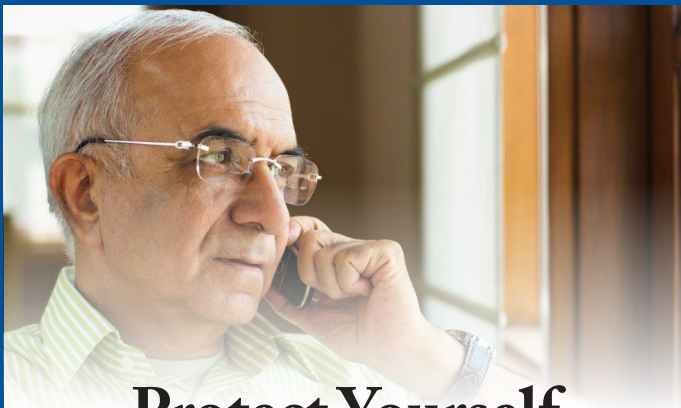
October 15 – December 7 is Medicare Open Enrollment. During this time, you can make changes to your Medicare health plan and prescription drug coverage. This is also a busy time for identity thieves. Identity theft of senior citizens has more than doubled in recent years, but you can protect yourself:

- ❖ Never give out your Social Security, Medicare, health plan numbers or your banking information to someone you don't know.
- ❖ Don't be afraid to ask questions if someone asks for your personal information.
- ❖ Be suspicious of free offers and giveaways.

**To discuss benefits, coverage or  
claims payment concerns, contact  
Customer Service at:**

**PPO/PDP 1-800-541-8981 HMO 1-855-522-8896**

**To report suspected fraud, call:  
1-877-7SAFERX (1-877-772-3379)**



## Protect Yourself From Scams

**Beware: this is a scam!** You receive a call offering a special discount on your Medicare plan. The fraudster claims that you could save a lot but only if you act now. The caller pressures you for your Social Security number and bank information to sign you up. Do not give it out and hang up the phone!

Medicare and your health plan will never call you for this information, and Medicare guidelines forbid health plans to call you without your permission.

You can change plans any time between October 15 and December 7 – there are no early-bird discounts or limited time offers.

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[www.cms.gov](http://www.cms.gov)

**1-800-MEDICARE (1-800-633-4227)**