



Regence BlueShield of Idaho is an Independent Licensee of the Blue Cross and Blue Shield Association

Pre-authorization Request Form DME

Commercial, Individual, Medicare, BCBS FEP members:

Fax: 1 (855) 232-0088

Administrative Services Only (ASO) members:

Fax: 1 (844) 679-7763

Mail to: PO Box 1271, WW5-53 Portland, OR 97207-1271

Instructions: This form should be completed and filled out by the requesting provider. Prior to completing this form, please confirm the patient's benefits, eligibility and whether pre-authorization is required.

Is this for a Medicare Preservice Benefit Organization Determination Request? [] Yes [] No

Expedited request. I attest that this request meets the definition indicated below by checking the expedited request box. [] Fax to 1 (855) 240-6498.

Expedited is defined as: When the member or his/her provider believes that waiting for a decision within the standard timeframe could place the member's life, health or ability to regain maximum function in serious jeopardy.

SECTION 1 - PATIENT INFORMATION

Form section for Patient Information including fields for Patient Name (Last, First, MI), Patient's Phone #, Patient's Regence Member ID #, Group #, and Date of Birth.

SECTION 2 - PROVIDER INFORMATION

Form section for Provider Information including fields for Requesting/Prescribing Provider Name, Tax ID #, NPI #, Office Phone #, Confidential Voice Mail, Fax #, Mailing Address, City, State, ZIP Code, Provider Specialty, and Email Address.

Who should we contact if we require additional information?

Contact information form with fields for Name, Phone #, Ext., Confidential Voice Mail, and Fax #.

If a physician reviewer needs a peer to peer discussion before a determination, please provide the treating provider's direct phone number and availability for the next 3 to 5 days.

Availability form with fields for Phone #, Ext., Date, and Time.

Form section for DME Company Name, Mailing Address, City, State, ZIP Code, Phone #, Ext., Confidential Voice Mail, Email Address, and Signed copy of prescription attached.

SECTION 3 – PREAUTHORIZATION REQUEST

Date of Service _____

Please check one: Outpatient Hospital Inpatient ASC Office Home
 Other _____

Please provide all diagnosis, CPT or HCPCS codes and their descriptions.

Diagnosis code(s) and description(s)	CPT or HCPCS code(s) and description(s)
Primary:	
Second:	
Third:	

SECTION 4 – DOCUMENTATION SUBMISSION

Submit the following documentation, as appropriate, with this request:

- Signed copy of prescription
 - Invoice with pricing
- AND**
- Specific clinical documentation as outlined in the associated Regence Medical Policy, Policy Guidelines section
- OR**
- Specific clinical information documenting the applicable Medicare, or BCBS FEP medical necessity criteria, **including:**
 - History and physical
 - Lab/Radiology/Testing results
 - Current symptoms and functional impairment
 - Treatment history and any other information such as chart notes that support medical necessity for the request

Any other supporting documents you would like considered, such as letters from outpatient providers, etc.